

Seacoast Family YMCA Membership Cancellation & Exit Survey

The Seacoast Family YMCA is always looking for ways to improve its services and facilities. Please answer any and all questions that apply to you, so we may serve our members and the community better. Thank you.

1. What was your main reason for joining our Y? _____

2. What is the reason for canceling your membership with our Y? _____

3. Would you refer our Y to a friend? _____

1. Cleanliness	Great	Fair	Poor
2. Programs	Great	Fair	Poor
3. Program Costs	Great	Fair	Poor
4. Membership Costs	Great	Fair	Poor
5. Equipment	Great	Fair	Poor
6. Aerobic Schedule	Great	Fair	Poor
7. Pool Schedule	Great	Fair	Poor
8. Staff	Great	Fair	Poor

Suggestions or comments: _____

I am requesting that the Seacoast Family YMCA cancel my membership and refund the amount due to me, if any. I understand that if canceling my membership within the first 30 days of activation, I am entitled to a full refund, including the joining fee. I understand that canceling my membership after the first 30 days, I will receive a refund for months remaining on my membership, excluding the joining fee. I also understand that if I or one of my family members listed under this membership has signed up for a program (at member rates) that would continue past my cancellation date, the YMCA then reserves the right to adjust the refund to apply program member fees towards that program.

I understand to cancel my membership I must complete the exit survey above & sign. Requests must be received by the 24th of the month prior to the month that the cancellation is effective. I understand that refunds will be issued within 30 days of this request.

Name (please print) _____
Date

Address

Signature Member # _____